Brayden Smith

IT Support

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ABOUT

Several years experience in high-quality management and technology. I take pride in creating successful work environments where employees feel proud of the work they do and customers leave highly satisfied with their experience. Keen attention to detail and eye for optimization. I always give my 100% and enjoy working hard!

EDUCATION

UCSC, Santa Cruz- *Computer Science: Game Design*

August 2020 - June 2024

CompTIA A+ - *General IT Certification*

April 2026

Device & System configuration, Security, Malware Removal, Data Backup/Recovery, Troubleshooting, Technical Support, Cloud Computing, Help Desk, System Admin, Mac/Linux/Windows Support

EXPERIENCE

Spirit Halloween, Simi Valley - *Store Manager*

July 2024 - November 2024

- Ended season as a high scoring store
- Managed scheduling 3 weeks ahead, interviews & hiring, employee training, ship from store & store pick up systems, excellent merchandising, well designed backroom, supervise fully building and tearing down many stores, constructed large store displays.

Spirit Halloween, Santa Clarita - *Assistant Store Manager*

August 2023 - November 2023

App Development - *Project Manager*

All time

- Leading teams of UCSC alumni in project development for Game Jams
- 3D modeling, Programming, Game Engines, Task Management

Residential Assistant - *Lead*

August 2022 - June 2023

- Planned and facilitated events, managed supplies and resources, Microsoft Office
- Provided problem-solving support to students

Dangling Carrot Confections (Coffee Shop/Bakery) - *Shift Lead & Baker*

May 2019 - Nov 2019